

## **JR Hokkaido's official Twitter account has been launched.**

JR Hokkaido provides train operation information if it cannot provide such information via its website due to a large-scale disaster or if it decides to suspend Hokkaido Shinkansen and limited express train operations as well as trains in Sapporo area due to a possible large-scale natural disaster. The Twitter account is “@jrhokkaido\_ENG”

### **已开通 JR 北海道非常时期列车运行信息的推特（英文版）**

因发生大规模灾害等导致“JR 北海道官方网站”无法使用时，以及我方事先决定停运北海道新干线、特急列车时，将在推特上发布信息。用户名为“@jrhokkaido\_ENG”（仅限英文）。

### **JR 北海道開設「緊急時列車行駛狀況」的推特（twitter）帳號（英文版）**

發生大規模災害等導致「JR 北海道官方網站」無法使用，以及事先決定停駛北海道新幹線、特急列車時，將用推特發表訊息。帳號名稱為「@jrhokkaido\_ENG」（僅有英文版）。

### **JR 홋카이도 공식 Twitter 계정(영어판)을 개설했습니다**

대규모 재해 발생 등으로 'JR 홋카이도 공식 홈페이지'를 이용할 수 없는 경우 및 홋카이도 신칸센, 특급열차, 삿포로 도시권에서 사전에 운휴 및 운행 중지가 결정된 경우에 정보를 게시합니다. 계정은 '@jrhokkaido\_ENG '(영어 한정)입니다.

## JR Hokkaido's English Twitter Account Community Guidelines

The guidelines below apply to a Twitter account operated by Hokkaido Railway Company (a.k.a. JR Hokkaido): JR Hokkaido Train Operation Information ("this account"). Please agree to these guidelines before following or using information posted by this account.

### ■ Account Management

- This account, with the address @jrhokkaido\_ENG, is operated by Hokkaido Railway Company ("the Company").

### ■ Information

- The Company provides train operation information if it cannot provide such information via its website due to a large-scale disaster or if it decides to suspend train operation due to a possible large-scale natural disaster.
- The Company will, in principle, not respond to any individual tweet or reply to any direct message sent to this account.

### ■ Following/Retweet

- The Company will, in principle, not follow other accounts or retweet or like other tweets.

### ■ Disclaimers

- The Company exercises due care when posting information on this account, but does not guarantee the accuracy thereof.
- The Company is not responsible for comments posted by other Twitter users.
- The Company is not responsible for damages users or any third parties incur by using or not being able to use this account. Nor is it responsible for damages users or any third parties incur as a result of any dispute occurring between users or between a user and a third party, arising out of or connected with this account.
- The copyrights of the content of this account belong to the Company or their corresponding rightful owners unless otherwise specifically stated. Users may not reproduce, copy or modify the content without the prior consent of the Company, with the exception of use explicitly permitted by the Copyright Act.
- This account may be temporarily suspended due to system errors or maintenance or may be terminated without prior notice.
- The Company may change these guidelines without prior notice.

### ■ Handling of Personal Information

- The Company appropriately manages personal information provided by users in accordance with the Company's rules and basic policy on the protection of personal information.

### ■ Prohibitions

The Company prohibits users of this account from engaging in any of the following acts, and it reserves the right to block users whose acts fall under any of those acts.

- Any act that identifies, discloses or divulges the personal information of any other user or third party without the consent of the person concerned
- Any act that gives damage to the Company, any other user or third party
- Any act that violates the copyright or other intellectual property rights of the Company, any other user or third party
- Any act that slanders, defames or damages the reputation or credibility of the Company, any other user or third party
- Any act that violates, or provides information that violates, public order and good morals
- Election campaigning, any act that promotes religion, or similar act
- Any act that disrupts the operation of this account, or posting of information or messages that have nothing to do with the purpose of this account
- Other acts deemed inappropriate by Twitter, Inc.
- Other acts deemed inappropriate by the Company

### ■ Governing Law and Jurisdiction

These guidelines are governed by the laws of Japan, and the Sapporo District Court is the exclusive court of first instance with respect to any dispute arising from or in relation to this account.