

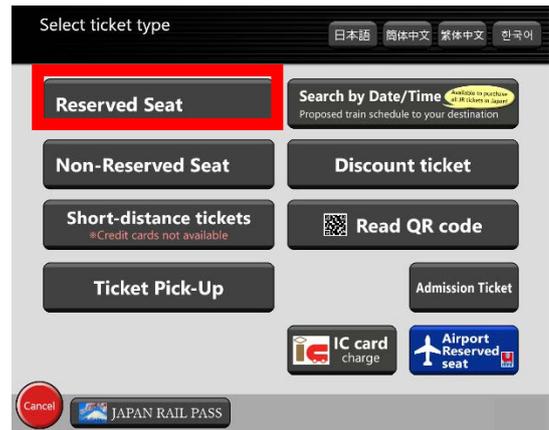
For passengers using Hokkaido Rail Pass, JR East-South Hokkaido Rail Pass or JR Tohoku-South Hokkaido Rail Pass

How to get reserved seat tickets by reserved seat ticket vending machine

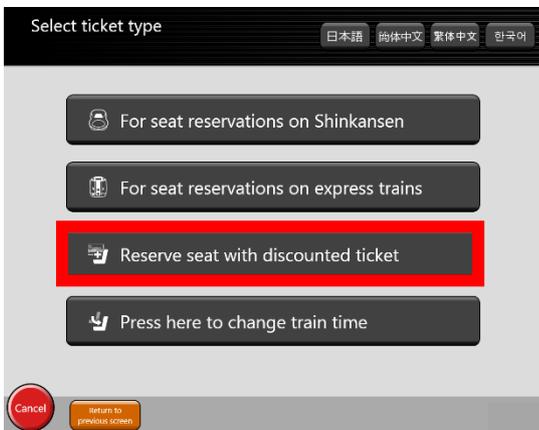
1. Select language.



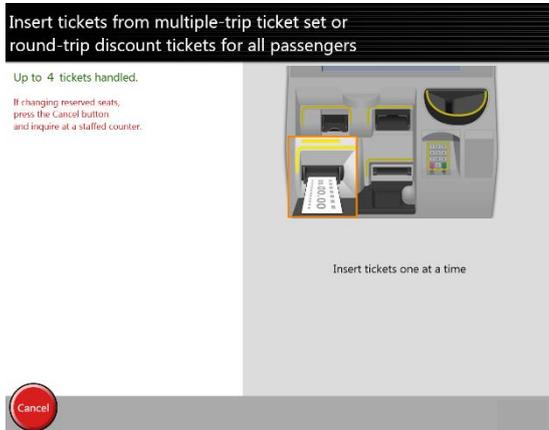
2. Touch "Reserved Seat".



3. Touch "Reserve seat with discounted ticket".



4. Insert your rail pass.



*Tickets for up to 4 persons (Insert one by one)

5. Select a section, train, date and time etc.



*If you wish to change your train after receiving a reserved seat ticket, please change your ticket at the ticket counter.

How to receive tickets purchased by website (JR-EAST Train Reservation)

*Rail passes cannot be received. Please visit the designated counter.

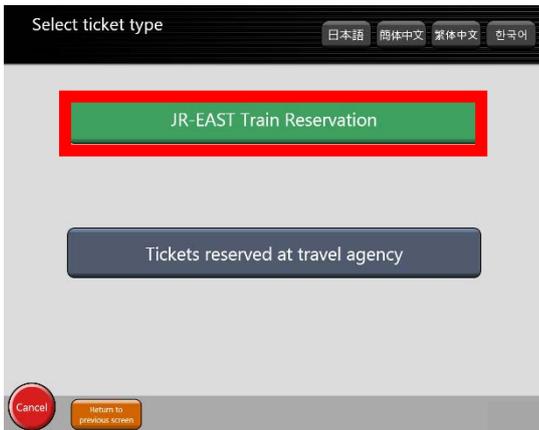
1. Select language.



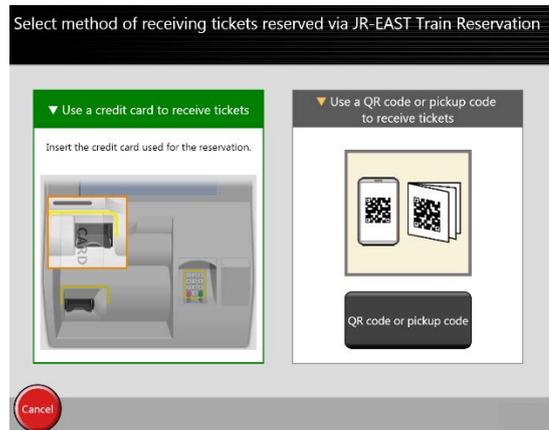
2. Touch "Ticket Pick-Up".



3. Touch "JR-EAST Train Reservation".

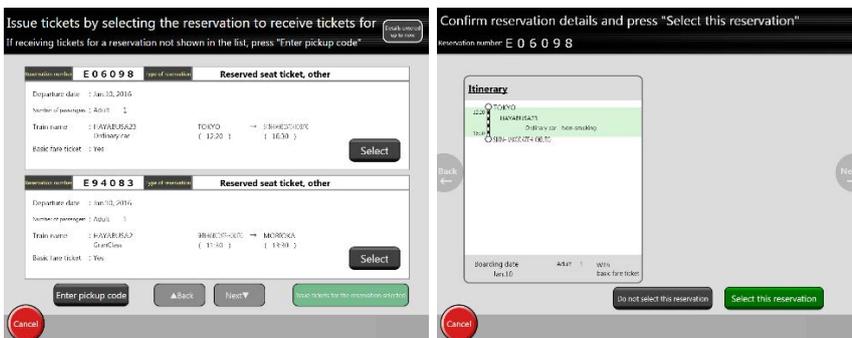


4. Select how to receive tickets.



*Any of the following can be used; credit card you used for purchase, QR Code or pickup code.

5. Confirm details and select tickets you will receive.



*If you wish to receive reserved seat tickets for rail pass, please insert rail passes for your group after confirming the details.

*If you wish to change your train after receiving a ticket, please change your ticket at the ticket counter.