Recommended for tourists traveling around Hokkaido

Hokkaido Rail Pass

Good deal!

The longer you take a train, the more it will cost.
Sapporo–Ashihara (285.8km) 5,229 yen
Sapporo–Hakodate (318.7km) 9,440 yen
Sapporo–Kushiro (548.3km) 9,869 yen

No charge for reserved seats!
You can reserve seats in advance (passenger seats only) and won’t have to worry about getting seats even during busy seasons. Usually costs 530 yen per seat for adults.

Simple!

Just show your Hokkaido Rail Pass.
The railway in Hokkaido is simple and easy to use.

Many special offers!
If you show your Hokkaido Rail Pass, you can get special offers such as discounts on many stores.

Rail & Rent-a-car
Enjoy efficiently!

A Rail & Rent-a-car is a combination of railway and car rent that is comfortable for long-distance travel and rent a car at a station. You don’t have to worry about heavy luggage while visiting sightseeing spots. Stay at a hotel and return the car at the test as cars can be rented for 24-hour basis, and what’s more, we provide a special rental rate for you!

Recommended route for 5 days: Stay at popular resort, Tomamu and spiritual place, Lake Toya and also visit Ashihaya Zoo, Sapporo and Otaru

How to purchase

1. Purchase an Exchange Order at the designated travel agent before coming to Japan.
   - You can check the travel agents that sell the Exchange Orders from the list on the right side.
   - When you purchase an Exchange Order, please check that your name written on the Exchange Order is completely the same as the one on your passport.

2. After arriving in Japan, please exchange your Exchange Order for the Hokkaido Rail Pass at the designated counters in Hokkaido.
   - The Exchange Orders cannot be exchanged at the designated JR EAST counters outside of Hokkaido.

How to use

1. Please go through a manned ticket gate.
   - The automatic ticket gates cannot be used for the Hokkaido Rail Pass. Please go through a manned ticket gate and show the validity period to a staff member. You will get a date stamp from the staff on the day of use for 3-Day, 5-Day, and 7-Day passes, or on each day of use for flexible 4-Day passes.

2. Reserve seat tickets for rail pass cannot be used through the automatic ticket gate. Please show your rail pass and a reserved seat ticket to a staff member.

How to reserve seats

1. Please make sure to receive reserved seat tickets before boarding if you plan to use reserved seats.
   (Seats cannot be reserved on the train.)

2. Apply at a station
   - Please apply for reserved seat tickets at the ticket counter (Midori-no-mau) of the major JR Hokkaido stations.
   - Please use non-reserved seats if reserved seats are full.
   - In this case, the difference between reserved and non-reserved seats cannot be refunded.

Refunds

1. Refunds can only be made up to the starting date of the validity period for 3-Day, 5-Day, and 7-Day passes, or only after the validity period for flexible 4-Day passes at the designated travel agencies or JR Rail Service Centres.

2. Payment for credit card, visa card, or MasterCard cards can be made only at the designated travel agencies at JR Exast Trave

3. As a rule, seats cannot be changed after the validity period for the reserved seat ticket. If there is a problem, please contact the travel agency.

Other conditions

1. No change for reserved seats.
2. The Hokkaido Rail Pass can be used by a person whose name is on the pass and cannot be given to others. If the pass is lost, it will be refunded and you will have to reapply to pay for train and tickets purchased by the name on the passport.

3. Please be sure to carry your passport when traveling. When you show your rail pass, please show a passport and ID card, such as a university card or a driver’s license.

4. The pass will be canceled if it is issued for 7 days or more.
5. The pass will be canceled if it is issued for 7 days or more. The starting date of the validity period cannot be changed.

6. If you lose or damage the pass or the ticket, or if the pass is lost, the pass will be canceled and you will have to reapply to pay for train and tickets purchased by the person whose name is on the passport.