



Request from JR Hokkaido - Travel etiquette to help make your rail trip more pleasant



All seats on the Ltd. Exp. Hokuto, Ltd. Exp. Suzuran, Ltd. Exp. Ozora and Ltd. Exp. Tokachi are reserved. Passengers without a seat number may use a vacant seat in ordinary cars temporarily. If a passenger with a reserved seat ticket comes, you must move to another seat. You may need to stand if seats are full.

If you would like to use a reserved seat, you need to receive a reserved seat ticket before boarding. Please do not use a reserved seat other than the one indicated on your ticket. If you do not have a reserved seat ticket, please be sure to use a non-reserved seat.



Please keep your belongings on your lap or on the overhead rack or luggage area so that every free seat is available to other passengers.



Before you get on the train, please clear the door area to allow other passengers to get off.



Please give your seat to those in need.



Please give consideration to other passengers when reclining your seat.



Our trains make very short stops, so please be ready to get off before reaching the station. Please be careful not to pick up someone else's luggage by mistake. Remember that the doors close very quickly and the trains depart soon after that. Please be careful not to get caught in the doors or miss your stop.



If you are having a conversation, please try to keep your voices down, and if you are enjoying music or a game, please use earphones.



When leaving the train, please make sure you do not leave any litter behind. There is a trash can in the door area.



Please set your phone to the silent mode and when making a call on the limited express train, please use the door areas at the end of the car. *Please refrain from making a call on the local train and rapid train including the door areas.