

## Use of credit card at reserved seat ticket vending machine and ticket vending machine with a call center assistant service

Credit cards can be used when purchasing tickets at the reserved seat ticket vending machine or the ticket vending machine with a call center assistant service (orange-colored machine). At that time, you need to enter your PIN. Credit cards that PIN is not registered cannot be used.

However, some credit cards may not be used even if the PIN is registered. In that case, please come to the JR Ticket Counter (Midori-no-madoguchi).

\*If your credit card also cannot be used at the JR Ticket Counter, you can purchase tickets by cash (Japanese yen).



### **Request to passengers:**

Business hours for some stations are short and it may not be possible to purchase tickets from station staff. You can also purchase tickets online in advance with the JR-EAST Train Reservation ( <https://www.eki-net.com/en/jreast-train-reservation/Top/Index> ) so please try it.