



Using Ticket Vending Machines with Passport Readers

Sapporo Station
New Chitose Airport Station

Starting October 20, 2026, rail passes can be exchanged or purchased at the ticket vending machines equipped with passport readers at Sapporo Station and New Chitose Airport Station by scanning your passport.

* Hokkaido Rail Pass, Sapporo-Furano Area Pass, Sapporo-Noboribetsu Area Pass, JR East-South Hokkaido Rail Pass, JR Tohoku-South Hokkaido Rail Pass

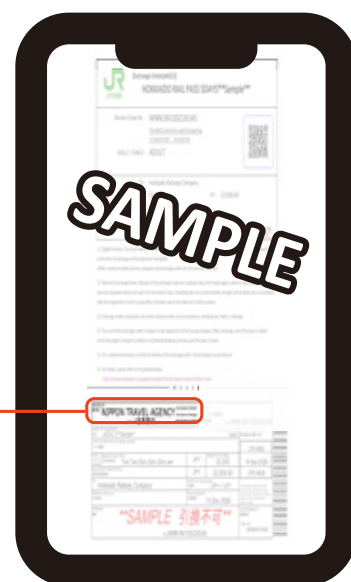


Please read the following information before using the machines.

E-ticket Exchange Orders Available for Exchange

Only e-ticket Exchange Orders issued by **Nippon Travel** on or after **October 20, 2026**, are available for exchange at these machines. Exchange with paper Exchange Order and e-ticket Exchange Order issued by JTRweb are not available.

NIPPON TRAVEL AGENCY
日本旅行



Collection of Rail Passes Purchased by JR-EAST Train Reservation

Rail passes purchased by JR-EAST Train Reservation can be collected from the ticket vending machines starting October 20, 2026.

Direct Purchase of Rail Passes

The ticket vending machines allow you to purchase a rail pass directly at the domestic sales price.

Locations and Operating Hours

Sapporo Sta

3 machines

West Concourse: 2 machines
East Concourse: 1 machine

[Available hours:] 5:30-23:50

(Collection of rail passes purchased by JR-EAST Train Reservation is available until 23:30)

New Chitose Airport Sta

1 machine

Next to the JR Information Desk

[Available hours:] 7:00-22:00

*Depending on the time of day, you may have to wait. Please allow sufficient time when using the machines.